



Spark M. Matsunaga Institute  
for Peace and Conflict Resolution  
College of Social Sciences  
University of Hawai'i at Mānoa  
[www.peaceinstitute.hawaii.edu](http://www.peaceinstitute.hawaii.edu)

## Webinar: "Technology Tools for Conflict Resolution Professionals"

Date: Wednesday, October 15, 2014  
Time: 11:30am-1:00pm HST (2:30-4:00pm PDT / 5:30-7:00pm EDT)  
Location: **Online** via Zoom / **Onsite** at the Mediation Center of the Pacific (245 N. Kukui Street, Suite 206, Honolulu, Hawaii 96817) - **Registration required!**  
Presenter: Kirsten Rosa

Looking for ways to enhance collaborative processes? Reduce paper waste? Increase efficiency? Encourage equal participation? In recent years, a number of useful online tools and apps have been developed that you can incorporate into your work as a conflict resolution professional. However, with the sheer number of tools available, it is sometimes difficult to know which to choose and how to best apply them. This webinar will give an overview and demo of some of the most powerful tools available for streamlining internal team communication and engaging stakeholders and participants.

There will be a limited number of spots available to participate in the webinar face-to-face at the Mediation Center for the Pacific. If you would like to attend the live event, be sure to register as soon as possible - spots are available on a first-come-first-serve basis only.

Virtual participants will need to download Zoom for the device they will be using to access the webinar. Please go to this website to download the software: <https://zoom.us/download>. An email will be sent to all registered participants one week prior to the webinar with the link to the Zoom meeting room, and it will be sent out again the day before (Oct. 14).

**The deadline to register is Monday, October 13, 2014.** To register for this webinar, please click [here](#) or go to this URL: <http://tinyurl.com/MCPwebinar>.

**Presented in partnership with the ADR Section of the Hawaii State Bar Association, the Association for Conflict Resolution-Hawaii, and the Mediation Center of the Pacific.**

A second interactive demonstration will take place on Thursday, October 16, 2014, 10:30am-12:00pm at UH Manoa in Saunders Hall 704F. Call 956-6459 to reserve a seat.



*Kirsten Rosa is a facilitator and consultant based in Honolulu. Currently pursuing a Graduate Certificate in Conflict Resolution at the Matsunaga Institute for Peace and Conflict Resolution at UH Manoa, she holds a Magister Artium in Intercultural Communication, German, and Chinese Studies from the University of Munich, Germany. She has worked internationally with a wide variety of groups and organizations as a group facilitator, intercultural trainer, and foreign language instructor. Her aim is to help people collaborate more effectively by fostering conflict resolution and communication skills, cross-cultural understanding, and the use of collaborative technology to increase participation and efficiency. Kirsten delivers workshops training these skills and facilitates group meetings and strategic planning sessions, most recently for several sustainability initiatives in Hawai'i.*